A Year of Innovation, Service, and Compassionate Care
A Message from Leadership

So many amazing things are happening at Ascension Saint Agnes. This year our Annual Report is designed to reflect on the progress we’ve made in evolving as one of the very best hospitals in Baltimore for comprehensive, patient-centric, outcomes-based care, while maintaining constant focus on our founding Mission.

Every day, we work to keep that Mission alive by serving our community in profound ways. We continuously expand our clinical service offerings and invest in facilities, technologies, and people—in line with what our patients need—inside the hospital. Outside the walls of the hospital, our presence is more important than ever before and our commitment to “meeting people where they are” is clear. We are taking significant steps forward in our goal to reduce healthcare barriers and increase access to much-needed health and wellness services for the people of Baltimore. The ways that we are connecting with patients and other members of the community in neighborhoods spanning the city is remarkable and a source of great pride.

It is also important to note that none of the great work we are doing would be possible without the steadfast commitment we see each and every day from the members of our team. People have come to know Ascension Saint Agnes as the kind of place where they will be treated like family, by a team of people who genuinely and compassionately care. We are incredibly blessed to employ a team of people with such big hearts—who come here to do their jobs, and so much more.

With gratitude,

Aaron Piccirilli
Vice President and Executive Director
Ascension Saint Agnes Foundation

Ralph L. Sapia, Esq.
Chair, Foundation Board of Directors
Ascension Saint Agnes
The Promise of Excellence in Clinical Care
Ascension Saint Agnes is recognized as a destination for the delivery of specialty healthcare—offering the latest, most advanced approaches for bariatric (weight loss) surgery, orthopedic care, cancer care, cardiology care, and obstetrical and gynecological services. Additionally, Ascension Saint Agnes offers a wide range of minimally invasive procedures, imaging services, laboratory testing and rehabilitation services, all on one campus, located on Caton Avenue in West Baltimore.

Ascension Saint Agnes has come a long way in the years that it’s been serving the people of Baltimore, since its founding by the Daughters of Charity more than 150 years ago. The organization and the people who are part of it have remained deeply committed to the mission, vision, and values by which the hospital was founded. Rooted in the loving ministry of Jesus as healer, Ascension Saint Agnes commits itself every day to serving all, including those who are poor and vulnerable. The Catholic health ministry that guides how the hospital operates is dedicated to delivering spiritually-centered, holistic care which sustains and improves the health of individuals and communities.

In tandem, revolutionary medicine is delivered inside the walls of Ascension Saint Agnes, every day. The fully-accredited, full-service, community-based teaching hospital has earned a reputation as one of the premier healthcare institutions, locally, to turn to for state-of-the-art, evidence-based medical care. The hospital has continuously evolved—adding new services and programs in line with the needs of its patients and community at large. Recruitment of highly-trained, highly-experienced clinical providers remains a constant priority, along with facility expansions and improvements, and investments in technology and innovation.
Growing and Optimizing Bariatric Services—One Surgical Case at a Time

Some say the advent of robotic technology has revolutionized the way surgery can be performed. Catriona Swift, DO, agrees. She is a board certified bariatric surgeon at Ascension Saint Agnes, working alongside Andrew Averbach, MD, and Isam Hamdallah, MD, to deliver the highest quality, safest, outcomes-based care for patients as they prepare for, undergo, and recover from the surgical weight loss journey.

“Robotic technology allows us to use different, innovative techniques in the operating room that have translated to less pain, fewer complications, and less need for narcotics following surgery,” said Dr. Swift. “Additionally, because robotic surgery can be performed so efficiently, we can consider operating on patients with higher body mass indexes, safely.” Ascension Saint Agnes houses two daVinci® Robotic Surgical Systems in its operating room. Today, 100 percent of Dr. Swift’s bariatric surgery cases are performed robotically. In addition to offering gastric bypass and gastric sleeve surgeries, her expertise has put Ascension Saint Agnes on the map as the only hospital in Baltimore – and only one
of two hospitals in the state of Maryland – to offer the duodenal switch procedure. This surgery combines techniques from the gastric bypass and gastric sleeve procedures, and is typically recommended for patients with a body mass index of 50 or higher as well as those with poorly-controlled diabetes.

“In most cases, patients will see a 90 percent reduction in excess body weight following the duodenal switch,” said Dr. Swift, who performed the procedure for approximately 30 patients over the past year. “Coupled with education and support for patients before and after surgery, this can be a very powerful tool to help people achieve and sustain their long-term weight loss goals.”

Ascension Saint Agnes’ Bariatric Surgery Center is credentialed as a Comprehensive Bariatric Surgery Program by the Metabolic and Bariatric Surgery Accreditation and Quality Improvement Program (MBSAQIP), a joint program of the American College of Surgeons and the American Society for Metabolic and Bariatric Surgery. Additionally, Ascension Saint Agnes is recognized as a bariatric surgery center of choice by CareFirst BlueCross BlueShield, Aetna, Cigna, and United Healthcare.
Optimizing Inpatient Care and Outcomes by Engaging and Appreciating Staff

What is Ascension Saint Agnes doing to create better delivery, better care experiences and achieve optimized clinical outcomes for patients? Shavonne Fitzgerald, MSN, RN, CMSRN, nurse manager on the medical and surgical oncology unit, would tell you...quite a lot.

Committees have been formed to prevent incidents of patient harm, while also encouraging providers to feel safe in reporting incidents that need to be addressed. Daily Management System (DMS) boards have been installed on nursing units, creating a space for special patient needs and concerns to be noted and discussed, and for key nursing quality indicators to be tracked. And, hospital leadership is engaged on the clinical units in new and important ways. Executive rounding is now taking place weekly, opening a door for staff concerns to be heard, and addressed, quickly and efficiently.

“I cannot emphasize how important executive involvement is to our staff,” said Shavonne. “They are present and act quickly on what they hear, and it means so much to our team—whether it’s about a big issue or a small one. This translates to a better work environment for our staff, which leads to a better care experience for our patients.” One example worth noting, at recent huddle on the oncology unit, a hospital executive learned that the chairs at the nursing desk were uncomfortable. Within six hours, new, much more comfortable chairs were delivered to the unit. Shavonne also leads Ascension Saint Agnes’s “ABIDE Journey” committee, which aims to engage with and support staff in new and meaningful ways – with a focus on Appreciation, Belongingness, Inclusivity, Diversity, and Equity in the workplace. ABIDE discussions are encouraged in every department, every week.

“We know how important it is to keep communication lines open, so that we can not only hear and address feedback, but also hear new ideas and have some fun in the workplace. You learn a lot about someone when you ask them what their theme song is or where they would teleport to, if they could go anywhere in the world!”

ABIDE Journey committee members, pictured left to right: Jeanerose Leville, RN, Case Manager; Jacqueline Engel, RN, Nurse Manager; Robert DeVault, Administrative Assistant; Carol LaMere, RN, Quality and Safety Oncology Specialist; Dr. Hom Pant, Hospitalist; Shavonne Fitzgerald, MSN, RN, CMSRN, Nurse Manager.

Shavonne Fitzgerald, MSN, RN, CMSRN, Medical Surgical Oncology Nurse Manager ABIDE Council Chair
Increasing Access to Primary Care Services

It’s a given: everyone should establish a relationship with a primary care doctor. It’s one of the most important steps a person can take to assure their health stays in check, and that they have a “go to resource” when sudden or chronic illness presents. Leaders at Ascension Medical Group (AMG) are making great strides forward in their goal to make primary care services more accessible. Bill Cook, MD, President and Clinical Dyad Leader for AMG, explains how.

**Continued availability of virtual care appointments.**
The demand for virtual care exploded in the midst of the COVID-19 pandemic. Its benefits and true capabilities became clear during that time. Today, approximately eight percent of AMG’s primary care visits are completed virtually.

**Launch of the Mobile Unit.**
We are officially taking our primary care services on the road! Our new Mobile Health Clinic will visit communities where the need for increased access to healthcare services are proven to be the greatest.

**Introduction of Concierge Health Services.**
Patients with complex health histories or medical issues that call for frequent contact with their physician can opt to subscribe to this newly-introduced service. Providers are available 24/7, and have the capacity to spend more time with each patient.

**Accommodating same-day appointments.**
Our primary care scheduling process now anticipates calls from patients who need to be seen by a doctor same-day. Appointments are reserved and available each day to accommodate these individuals.

**Optimizing appointment scheduling through our call center.**
Today, 100 percent of our primary care appointments are scheduled through the professionals in our call center. This allows staff in those practices to focus on other key priorities.

**Growing our team.**
We are working to recruit more primary care physicians, in line with patient needs and demands. Excellent compensation packages and flexible work schedules are giving more doctors reason to choose AMG, which ultimately allows us to serve more patients each day.

The delivery of comprehensive primary care services by providers who are clinically skilled as well as compassionate is important, as demonstrated by nurse practitioner Tricia Angulo-Bartlett, CRNP.

Bill Cook, MD
President and Clinical Dyad Leader
Ascension Medical Group
The Emergency Department (ED) at Ascension Saint Agnes was built to allow up to 55 patients to be cared for at any given time. At times, the need for urgent medical care services spikes, and in tandem, staffing challenges present. And the question becomes—how can we continue to bring patients in, and assure we can still deliver high quality, safe, and efficient care?

Chris Davis, RN, ASN Night Shift Supervisor in the ED, says his team has collaborated to develop new patient throughput processes and protocols, in line with staffing and capacity statuses, every day. Additionally, the team has made it a priority to collaborate with local Emergency Medical Services (EMS) providers—keeping communication lines open with a goal to reduce diversion of patients to other local hospitals. In fact, ED leaders met with a group of EMS providers to discuss capacity dynamics, and ways to most efficiently manage patient intake and flow. One outcome of that meeting was establishment of a Diversion Rating Scale, which keeps EMS teams up-to-speed, real-time, on available beds in the Ascension Saint Agnes ED.

““We want to provide care for as many patients as we can, safely, each day. We have put a lot of new systems in place in partnership with our internal teams and our local EMS providers, that are making a positive difference.”

Chris Davis, RN, ASN Emergency Department Supervisor

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Emergency Department Diversion Reduction

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Chris Davis, RN, ASN Emergency Department Supervisor
Boosting Quality Through Connection and Communication

Moving the needle forward when it comes to improving quality in healthcare environments is not an easy task. But at Ascension Saint Agnes, the commitment to quality, safety, and optimized clinical outcomes for patients is solid. Adrienne Harris, MSN, RN, Director of Quality and Patient Safety, says that streamlined communication among team members and between care providers and leaders, is key.

“We want to make sure our staff have what they need to do their jobs, and take the best possible care of our patients,” said Adrienne. “We have found that keeping people connected and opening new avenues for communication and information sharing, has made a remarkable difference on our patient care units.”

One major achievement has been the introduction of new Daily Management System (DMS) boards on clinical units across the hospital. The boards have created a centralized place for care providers to document daily goals, patient status notes, and unit needs or concerns.

“The DMS boards have been instrumental during huddles and shift hand-offs, in terms of keeping everyone on the same page about the details that matter,” said Adrienne. “They also provide a snapshot of what is happening on the unit as our executive leaders are rounding and identifying areas where they can get involved and help out.”

Additionally, there is space reserved on the DMS boards for “kudos”—where staff are encouraged to recognize their peers.

**Fast Fact:** Ascension Saint Agnes stands out as a System leader in the reduction of inpatient mortality rates. From May 2022 to April 2023, we were 53.9% below the system benchmark for inpatient mortality rate, which is 0.428. This translates to 229 fewer deaths than expected, and is a direct reflection of our hospital’s quality improvement initiatives.

“Everyone on the unit has a voice and the opportunity to communicate with their peers, their managers, and hospital leadership, through use of our DMS boards. Keeping the communication lines open is so important as we continue to build and nurture a culture of quality care across our hospital.”

Adrienne Harris, MSN, RN
Director of Quality and Patient Safety
Committed to Serving Our Community
Ascension Saint Agnes has earned a reputation as one of the best hospitals in Baltimore. Our doors are open 24 hours per day, seven days per week, and 365 days per year, so the people of Baltimore have a place to turn for high-quality, compassionate care – at all times.

But we know that today, more than ever before, it is important that we make healthcare accessible in new ways. At Ascension Saint Agnes, the idea of “health beyond healthcare” is more than an idea; it’s a passion. Bringing our services out into the community, and meeting people where they are, rather than assuming they will have the means to come to us, is key.

Our annual Community Health Needs assessment gives us information and perspective to continuously build and grow our community-based services in ways that truly meet local needs. The work of the Ascension Saint Agnes Health Institute and programs like Care in the Gap, the Trusted Ride Chaperone Program, and our newly-introduced Mobile Health Clinic (see pg. 14) are designed to provide these much-needed resources, in line with our mission. These are programs that are making it possible for our team to reach the people who need us most in new and exciting ways – ways that impact the health and wellness of families in and around Baltimore.

We are truly committed to serving our community, and it shows.
Introducing the Ascension Saint Agnes Mobile Health Clinic

In line with its commitment to reduce barriers to healthcare, in 2023 Ascension Saint Agnes will introduce its Mobile Health Clinic in West and Southwest Baltimore City. The mobile unit will visit communities where the need for increased access to healthcare services are proven to be the greatest, and will offer:

- Adult primary care services
- Pediatric primary care services
- Preventive healthcare services and screenings
- Point of Care testing and laboratory services
- Vaccinations
- Health education

- Social screenings
- Referrals to specialty providers, services, and community-based resources
- Emergency preparedness and harm prevention resources

The Mobile Health Clinic will be staffed by a family nurse practitioner, a medical assistant, a representative from the Hospital Responder Program, an office coordinator, and a driver. There may also be opportunities for medical residents to practice in the Clinic, and for volunteers to take part in special events.

“The Mobile Health Clinic will provide a critical link between clinical and community settings and will address both medical and social determinants of health,” said Aaron Piccirilli, Vice President and Executive Director of Foundation Development at Ascension Saint Agnes. “It represents a cost-effective care delivery model that will ultimately reach a new population of people, expand access to care across Baltimore, and improve health outcomes in underserved communities.”

“Pope Francis often talks about going to the margins. He talks about the importance of not asking those in need to come to us, but instead, for us to go to them. That is what this unit symbolizes. It is going to serve those who ordinarily do not have access to healthcare, and it’s a really wonderful thing.”

William E. Lori, Archbishop of Baltimore
With a solid commitment to the health of Baltimore City’s aging population, Ascension Saint Agnes offers its Trusted Ride Chaperone Program to help seniors safely get to medical appointments while also reducing the risk of fall or injury during the transportation process. It provides senior patients in need of assistance with a chaperone—someone who can greet them with a warm smile, help them in and out of their home, accompany them to a doctor’s appointment and then assure they get back home and settled in, safely.

“This is an innovative, one-of-a-kind initiative, that speaks volumes about Ascension Saint Agnes’ commitment to increasing access to care, and providing the resources our patients need to make their health a priority,” said Olivia Farrow, Director of Community Engagement and Advocacy. “Our community needs assessments consistently confirm that transportation is a key barrier for healthcare services for people who live in the communities surrounding our hospital. For many, this program offers a sound and solid solution, and makes it possible for them to schedule doctors’ appointments they would otherwise not be able to get to.”

“The Trusted Ride Chaperone Program is made possible with support from both community volunteers who serve as chaperones, as well as philanthropic donors whose gifts cover the costs associated with these services,” said Olivia. “We are incredibly grateful for the support we have received.”
Safe Streets Partnership

The Mayor’s Office of Neighborhood Safety and Engagement was established to bring city agencies and community partners together in the fight against violence throughout the streets of Baltimore. One key component of its community violence intervention eco-system is “Safe Streets Baltimore” – a program that strives to address violence, prevent recurrence, and provide resources to victims and their families. Ascension Saint Agnes is actively involved as a hospital partner.

“We know that hospitals are often the first point of contact for victims who need someone to intervene,” said Wil Torriente, BS, CHW, Manager of the Safe Streets Hospital Violence Responder Program at Ascension Saint Agnes. “When victims of violence come to our hospital for care, we work to de-escalate intense emotions, offer counseling and support services, and put systems in place to prevent retaliation.”

During 2022, a total of 285 patients at Ascension Saint Agnes benefitted from the services available through the Hospital Responder Program. In addition to caring for patients who present in the Emergency Department, hospital responders collaborate often with Safe Streets site directors. They aim to keep communication lines open about incidents that are happening in the community, especially in cases where an opportunity exists to proactively prevent violence in the community.

“We are doing our part to help interrupt the cycle of violence. It’s about providing the care a patient needs in their moment of crisis, but then following up afterward, too, and making sure they have the resources they need to be safe once they leave the hospital.”

Olivia Farrow, Esq., Community Engagement and Advocacy Director, Ascension Saint Agnes
Howard County Development

Ascension Saint Agnes’ investment in the future of healthcare was made very clear throughout 2022, as construction of a brand new, state-of-the-art, multi-specialty medical center took place in Howard County. The 63,000-square-foot facility is designed to provide comprehensive and coordinated healthcare services, and delivers strongly on Ascension Saint Agnes’ commitment to increasing access to quality care by meeting people where they are.

“We are incredibly focused on continuity in care and one way we can accomplish that is by putting most of the healthcare services a patient may need, over the course of their lifetime, into one location,” said Jennifer Warne, Vice President of Physician Services at Ascension Saint Agnes. “Patients can come to this location for everything from annual well visits and yearly mammograms, to appointments with a wide range of specialty healthcare providers, lab work, and imaging services.”

Providers from five Ascension Medical Group practices are merging, to create one integrated and collaborative patient-centered care service team, in the new facility. In addition to comprehensive primary care services for patients of all ages, physicians who specialize in cardiology, breast care, bariatric surgery, plastic surgery, and oncology care will practice in the new Columbia location. And, with an understanding that imaging services play a role in almost every diagnosis, Ascension Saint Agnes is packing its newest facility with “best in class” diagnostic technology.

“We made an intentional decision to invest in the latest, most innovative imaging technologies for our new medical center,” said Jennifer. “It allows our new facility to truly stand as a ‘one-stop-shop’ for comprehensive medical, health, and wellness care, and delivers on our Mission to increase access to care at all levels, within our healthcare system.”
Where People Are the Priority
You feel it as soon as you walk into our hospital entrances: those who work at Ascension Saint Agnes are happy to be here and are truly valued. There is a sense of collaboration and camaraderie as you venture through our hallways. Our associates are united with a common goal. They are here to care for our patients, as well as each other. They are sincere, genuine, and compassionate in their day-to-day work. And, they know that they work for an organization that cares about and prioritizes its own people, in special ways.

One way Ascension Saint Agnes demonstrates that commitment is through its Associate Wellness Program. It was created to provide support to hospital associates when they are facing personal hardships. It assures our associates have access to support services, while reinforcing the importance of personal health and wellness, and work/life balance. Additionally, the Ascension Saint Agnes Center for Associate Wellness offers communal spaces for group gatherings and contemplation, exercise and fitness activities, group learning, and much more.

We also make it a priority to celebrate our associates, and their personal and professional achievements, in unique ways. Every year, we present prestigious awards to those who exemplify our mission and values, and we bring groups of people together who have achieved milestone years of service to the hospital. We have also opted to adorn the walls of our hospital with the most beautiful artwork that could ever be found: photography that captures the essence of who our people are and what they do (see pg. 22).

At Ascension Saint Agnes, we put our associates first...so they can put our patients first.
Recognizing the Strength of Our Leadership Team

Ascension Saint Agnes operates a 254-bed, full-service teaching hospital, in addition to locations and offerings throughout the greater Baltimore area through Ascension Medical Group, Seton Imaging Center, and the Ascension Saint Agnes Foundation, which together employ more than 3,000 associates.

The Executive Leadership team that oversees it all is recognized as a group of people who are transforming the landscape of healthcare in Baltimore City.

Collectively, Ascension Saint Agnes’ executive leaders embrace our hospital’s founding mission while also focusing intently on our vision for the future. They are visionaries who understand and value the importance of Philanthropy as the hospital grows and continuously changes, in order to best serve the needs of our patients and community. They care passionately for the patients who trust us, as well as the people who choose to work here.

They are leaders we are truly proud to call our own.

Pictured left to right: Trevor Bonat, Chief Mission Integration Officer; Jonathan D’Souza, Chief Medical Officer; Beau Higginbotham, Chief Strategy Officer; Dawn O’Neill, Vice President of Population Health; Aaron Piccirilli, Vice President and Executive Director of the Foundation; Mary Austin, Chief Nursing Officer; Ed Lovern, President and Chief Executive Officer; Jennifer Warne, Vice President of Physician Services; Michael Finegan, Vice President of Operations; Bill Cook, MD, President and Clinical Dyad Leader of Ascension Medical Group; and Mitch Lomax, Chief Financial Officer
“We offer so many special programs to support our patients. In my day-to-day work, I see that for many patients, cancer is not the most difficult problem that is being faced each day. Having resources as these challenges present, throughout the cancer journey, is so critical. Our team understands that and is committed to providing outstanding support for the cancer patients who rely on us for their care.”

Carole Miller, MD, Cancer Institute Director

“My patients always remind me what a remarkable experience it is to undergo bariatric surgery at Ascension Saint Agnes. They feel the pride, joy, and professionalism of our team members as they are being cared for. It is a privilege to share in their successes and goal achievement, and we are committed to providing continued long-term support, which distinguishes our hospital from others.”

Isam Hamdallah, MD, Bariatric and General Surgeon

“The Quality Department is a team that is consistently working to identify opportunities for improvement. The performance improvement coaches and Daily Management Boards help support our goal of commitment and compassion for all of our patients.”

Adrienne J. Harris, MSN, RN, Director of Quality and Patient Safety

“Ascension Saint Agnes hosts two esteemed residency training programs - Internal Medicine and General Surgery. This raises our level of care, because it keeps us ahead in terms of the latest advances in patient care and research. And, patients have a team of skilled physicians with them 24 hours a day.”

Thomas Kang, MD, General Surgeon and Program Director of General Surgery Residency

**Q.**

Why is Ascension Saint Agnes the ideal place for care?
The Story Behind the Pictures on the Walls

Leaders at Ascension Saint Agnes are always looking for new ways to celebrate associates and demonstrate appreciation to those who go above and beyond the normal call of duty. Building a culture of excellence, centered around gratitude, is a key organizational priority. One simple yet powerful way this is being accomplished is through strategic, creative, and meaningful selection of artwork to adorn the walls of the hospital.

“We brought our photographer in and asked that he capture photos of our associates in action, in the midst of their everyday routines,” said Trevor Bonat, Chief Mission Integration Officer at Ascension Saint Agnes. “Through these photos, you can see the intensity, the focus, and the commitment of our people, as they are doing their best for our patients and our hospital.”

Today, many of the photos that were taken are framed and hung in the hospital’s clinical care areas. They serve as a constant reminder of the lifesaving work that takes place at Ascension Saint Agnes every day, and remind all associates how much their dedication to their work matters.

“This is a beautiful way to showcase the spirit of our people and remind them how important they are and how much they are appreciated,” said Trevor. “These photos fill our patient care areas, and the teams that serve within them, with tremendous pride.”
Foundation Feature

The Greatest Gift is Gratitude

At Ascension Saint Agnes, we believe that the greatest gift is gratitude. Every day, we hear from patients and family members who are looking for a meaningful way to say “thank you.” Perhaps they are filled with gratitude following an exceptional care experience. It may be that a doctor, nurse, or other team member went above and beyond to help them or positively impact their experience. Their desire to say thank you may come from the fact that their life—or their loved one’s life—was saved. And, in many cases, expressions of gratitude are simply a natural part of the healing process.

The Ascension Saint Agnes Foundation has created opportunities for those who wish to express gratitude to do so in special ways. In addition to encouraging patients and families to share stories, the Foundation also manages philanthropic giving for Ascension Saint Agnes. Their work makes it possible for patients, families, and others who are connected to the hospital to give back in a way that is meaningful for each individual and impactful for the ministry.

There are a number of ways to contribute to Ascension Saint Agnes. The Foundation team is here to facilitate the desire of our amazing partners and clearly identify ways our programs and services can truly benefit others in a meaningful and thoughtful way.

Learn more and get involved at givesaintagnes.org (or link to the site using QR code below).

The Ascension Saint Agnes Foundation team pictured left to right: Season Voelker, Director of Philanthropy; Corryne Deliberto, Director of Major Gifts; Aaron Piccirilli, Vice President and Executive Director of the Foundation; and Robin Smith, Lead, Foundation Development.
Community Benefit

ASCENSION SAINT AGNES HEALTHCARE CHARITABLE GIVING

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<th>Amount</th>
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<tr>
<td>II</td>
<td></td>
<td>$14,985,415</td>
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<tr>
<td>III</td>
<td></td>
<td>$3,937,847</td>
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<tr>
<td>IV</td>
<td></td>
<td>$744,595</td>
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Total: $31,821,306

Traditional charity care: Includes healthcare services provided to persons with inadequate resources because they are uninsured or underinsured.

Unpaid cost of public programs: Represents the cost of public programs for the poor that exceeds reimbursement of Medicaid and other public programs.

Programs for persons who are impoverished: Includes costs incurred for programs not directly related to healthcare that benefit those who are impoverished.

Community benefits: Includes community benefit programs and services for the general community, including health promotion and education, health clinics and screenings.

Financial Report, Fiscal Year 2021

SYSTEM MEMBERS AND AFFILIATIONS

Ascension Saint Agnes Foundation Ascension Saint Agnes Hospital
Ascension Medical Group, Baltimore Seton Imaging Center

Staff Information

<table>
<thead>
<tr>
<th>Associates</th>
<th>4,004</th>
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<tbody>
<tr>
<td>Employed Physicians</td>
<td>187</td>
</tr>
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Statistics

| Discharges | 10,117 |
| Newborn Births | 1,489 |
| Surgical Visits | 6,849 |
| Total Bedded Care Days | 46,327 |
| Emergency Room Visits | 67,688 |

Financial Information

dollars in thousands

| Total Assets | $ 403,705 |
| Operating Revenues | $ 650,425 |
| Income from Recurring Operations | $(2,838) |
Ascension Saint Agnes
Fiscal Year 2022 Boards

Hospital Board
Richard J. Hunt, Jr.
Chair
Kayla K. Davis, MD
Secretary
A. Gregory Kelly, Jr.
Treasurer
Christopher Callaghan
Perry S. Fong
Beau Higginbotham
Richard S. Hudes, MD
Ralph L. Sapia, Esq.
Victoria V. Semanie
Michelle Spencer
Sister Cecillia Tsao
Kenneth H. Williams, MD

Foundation Board
Ralph L. Sapia, Esq.
Chair
Mary (Tessie) Behrens, MD
Vice Chair
Patrick V. Trotta
Secretary & Treasurer
Tabitha Atkins
Katie Counselman Caple
Kristen Fernandez, MD
Beau Higginbotham
Gregory K. Kirby
Eugene De Lara, PharmD
Mitch Lomax
Stephen Schaefer, Esq.
John Singer, MD
Cassandra Stevenson
Sam Sydney, MD
## Our Hospital At-A-Glance

Ascension Saint Agnes has been dedicated to the art of healing by providing exceptional care to the greater Baltimore area. Built on a strong foundation of excellent medical care and compassion, Ascension Saint Agnes and the doctors who practice here are committed to providing the best care for our patients for many years to come.

<table>
<thead>
<tr>
<th>Category</th>
<th>Number</th>
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<tbody>
<tr>
<td>Serving Maryland for more than</td>
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<tr>
<td>Today, <strong>4,000</strong> associates are part of the Ascension Saint Agnes staff.</td>
<td></td>
</tr>
<tr>
<td><strong>900</strong> Employed and affiliated providers</td>
<td></td>
</tr>
<tr>
<td><strong>103,977</strong> Unique lives served</td>
<td></td>
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<tr>
<td><strong>$41.2M</strong> Care of the poor and community benefit</td>
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</tr>
<tr>
<td><strong>298,649</strong> Doctor office &amp; clinic visits</td>
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<tr>
<td><strong>73,700+</strong> Emergency Department visits</td>
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<tr>
<td><strong>51,610</strong> Patient days</td>
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</tr>
<tr>
<td><strong>1,600+</strong> Births</td>
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<tr>
<td><strong>1,969</strong> Inpatient surgical visits and <strong>4,283</strong> outpatient surgical visits</td>
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<tr>
<td><strong>18,500+</strong> Discharges and <strong>29,434</strong> equivalent discharges</td>
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Data reflects operations from calendar year 2022.
As We Look Forward...

One of our most important priorities is a complete renovation of the hospital’s Mother/Baby Unit—to be named the Ascension Saint Agnes Family Birthing Center. Our vision for change is significant, yet warranted. We are committed to creating an environment of care that is special, warm, and inviting—where men and women become new moms and dads, and where newborn babies take their very first breaths and let out their very first cries. At the same time, we are determined to build a new space that will allow our physicians, nurses, and other clinical care providers to work in a manner that is streamlined and efficient. We plan to:

- Renovate the entire third floor of our hospital
- Create new patient triage areas, state-of-the-art labor and delivery rooms, and comfortable post-partum care suites where new parents and their babies can bond
- Build a new operating room and recovery area for patients who require caesarean section care
- Add a two-room natural birthing center
- Position a private elevator for patients who require transport from the main entrance of the hospital to the Family Birthing Center
- Optimize security measures
- Create dedicated space for prenatal testing and patient education

Design, construction, and opening of Ascension Saint Agnes’ new Family Birthing Center requires a capital investment of $35 million. The goal is to open the doors to the new unit and begin welcoming families in 2026. Between now and then, the Ascension Saint Agnes Foundation is rallying support from philanthropic partners. We continue to educate clinical leaders, grateful patients, local leaders, and those in the community about our current needs and the future value we can deliver for the citizens of Baltimore, as we turn our grand vision into a beautiful reality.